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MEDIA RELEASE  
For Immediate Release

### **E-HORS and Piccolo –The Perfect State-of-The-Art Partners**

E-HORS - the Malaysia developed single integrated hospitality solution – is pleased to announce that Piccolo Hotel chose E-HORS as their system of choice at their property because E-HORS fits perfectly in the innovative vision of Piccolo hotel as E-HORS is a single 100% integrated solution covering all aspects of the hotel management and operations.

With a “green concept” theme, Piccolo Hotel features the underwater world and eco-system of Malaysia. In line with Piccolo’s environmental friendly approach, E-HORS’s concept is to be paperless.

Quotations, deposit receipts, invoices, purchasing documents and approval cycles are all done electronically and there is no need to print any documents. Quotations, invoices, purchase orders and other paperwork can be sent via e-mail in PDF formats. Breakfast vouchers and package vouchers can be managed in E-HORS programs. All reports and documents can be done in E-HORS, so there is no need for pre-printed documents or NCR papers which is a threat to our health and the environment.

“One of our objectives is to provide excellent services to our guests using an environmental friendly approach. Therefore we were looking for a hotel management system that can deliver a "green" solution. Traditionally, hotels use a tremendous volume of paper and energy consuming equipments. E-HORS provides a complete fully integrated solution that is basically paperless and uses a single server (even with IP based PABX system),” Piccolo Hotel’s director, Dr. Kurt Svrcula, commented on E-HORS.

Piccolo Hotel Kuala Lumpur is an important benchmark for new four star hotels following high occupancy despite being a new hotel which has just opened its doors in April. E-Hors (M) Sdn. Bhd’s CEO, Wouter G. Piët, believes that E-HORS is one of the main reasons that have contributed to Piccolo Hotel’s success.



“E-HORS is a single real time integrated hospitality system which will result in higher efficiency, productivity and profits for the hospitality industry. E-HORS is also 100% browser based, leading to less paper usage and more energy efficient. We believe that E-HORS and Piccolo Hotel is a perfect fit,’ Piët said.

Piccolo Hotel is also the first hotel in Malaysia with an IP PBX system, thanks to E-HORS. E-HORS is the only hotel solution that comes with a complete IP based PBX system.

This PBX system is based on the Asterisk open source and has been fully optimized for the hospitality industry. It works needlessly with the complete E-HORS hotel solution.

With the E-HORS’s IP PBX and Maxis as the service provider, Piccolo Hotel is now able to offer its guests high quality international calls against very competitive rates as well as a range of other services not available with conventional PBX systems. Communication costs can be significantly reduced for Piccolo Hotel as the communication between Piccolo Mondo outlets, its headquarters and the hotel is free of charge with the IP phone system.

In addition to this, the investment is significantly lower than conventional PBX systems. This is another unique edge in the hospitality industry realised by Piccolo Hotel, Maxis and E-HORS.

E-HORS is fully developed in Malaysia with low development costs and software development done under Dutch management. Therefore, E-Hors (M) Sdn. Bhd. is able to deliver a high quality software solution with a very competitive license fee structure.

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